

To our valued partners and clients:

We'd like to extend our sincerest gratitude for your consistent trust on Mindray and our products. In the face of COVID-19 spread, Mindray is actively playing our part in helping the medical community fight the Coronavirus together.

By this letter, we would like to inform you that our factory has started production of the medical ventilators for LTD Mtech (Model: Synovent E5 - 30 units, intended for MOH of Georgia project) in May 2020. However, due to the ongoing COVID-19 emergency situation, some of our overseas suppliers are facing disruptive impacts and delaying in providing us with certain required components for our products. Based on existing difficulties in manufacturing process, we would like to inform you that delivery of the ventilators in Georgia possible to be realized by August, 2020.

Despite this kind of force majeure, please understand that we are endeavoring to improve our supply chain and manufacturing capacity to ensure our devices will be provided to you and the healthcare professionals working in the front line as soon as possible. We will let you know as soon as our PMLS products are ready to resume normal production.

We apologize for the delay and would like to ask you to take into the consideration abovementioned situation in which we are unable to manage normally.

Thank you again for your understanding. Mindray cherishes our close partnership and mutual trust with you as always.

Best Regards,



General Manager of International Sales and Marketing Division, CIS and ME

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